

## **Transcript: Sara**

**Marulanda-6325537712586752-4729971387875328**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Hello, may I speak with Tara Woodin? That's me. My name is Wood, and this is Benefits in a Card calling on behalf of, uh, Verst- Vertella Atera Services. Okay. Ma'am, we're processing the enrollment for healthcare coverage, and on your enrollment, you request coverage for employee plus spouse, but we don't have the spouse information. So, the question is do you still want coverage for yourself and your spouse, or just yourself? It's me and my spouse. Just y- I'm sorry? It's me and my spouse. Okay. So in that case, we're gonna need name, last name, Social Security number, um, date of birth, uh, gender, and the rela- well, I think that's pretty much all, yes. Okay. So what is the first name? Justice. J-U-S-T-U-S. J-U-S-T-U-S? Yes. This is... Okay, any middle initial? Uh, F. F as in Frank? Yes. And last name? Carbaugh. C-A-R-B-A-U-G-H. And his Social Security number? Oh, give me just a second. Oh, shoot. Ma'am, do you have the number? Yes. What's your Social Security number? Six one five- Six one five? Six four- Six four? One seven. One seven eight four. So we got 615-641-784. Yes. And his date of birth? Uh, 3-18-93. March 18, 1993. Is that correct? Yes. Thank you very much. And one more thing, we need a beneficiary. Uh, like, uh, in case, uh, something happened to you, who would like to receive your term life benefit? He will be the beneficiary. Okay, we got Justice. Right? Yes. Okay. F. And the last name is Car- Carbaugh, right? Yes. C-A-R-B-A-U-G-H. Oh, okay. And 100% for him? Yes. All righty, ma'am. So I think that's pretty much all, uh, what we need. Um, do you have any questions for us? Nope. All righty, ma'am. So thank you for answer our call from Benefits in a Card. We wish you two have a wonderful day. All right, thank you. Thank you. Bye-bye. Bye-bye.

### **Conversation Format**

Speaker None: Your call may be monitored or recorded for quality assurance purposes. Hello, may I speak with Tara Woodin? That's me. My name is Wood, and this is Benefits in a Card calling on behalf of, uh, Verst- Vertella Atera Services. Okay. Ma'am, we're processing the enrollment for healthcare coverage, and on your enrollment, you request coverage for employee plus spouse, but we don't have the spouse information. So, the question is do you still want coverage for yourself and your spouse, or just yourself? It's me and my spouse. Just y- I'm sorry? It's me and my spouse. Okay. So in that case, we're gonna need name, last name, Social Security number, um, date of birth, uh, gender, and the rela- well, I think that's pretty much all, yes. Okay. So what is the first name? Justice. J-U-S-T-U-S. J-U-S-T-U-S? Yes. This is... Okay, any middle initial? Uh, F. F as in Frank? Yes. And last name? Carbaugh. C-A-R-B-A-U-G-H. And his Social Security number? Oh, give me just a second. Oh, shoot.

Ma'am, do you have the number? Yes. What's your Social Security number? Six one five- Six one five? Six four- Six four? One seven. One seven eight four. So we got 615-641-784. Yes. And his date of birth? Uh, 3-18-93. March 18, 1993. Is that correct? Yes. Thank you very much. And one more thing, we need a beneficiary. Uh, like, uh, in case, uh, something happened to you, who would like to receive your term life benefit? He will be the beneficiary. Okay, we got Justice. Right? Yes. Okay. F. And the last name is Car- Carbaugh, right? Yes. C-A-R-B-A-U-G-H. Oh, okay. And 100% for him? Yes. All righty, ma'am. So I think that's pretty much all, uh, what we need. Um, do you have any questions for us? Nope. All righty, ma'am. So thank you for answer our call from Benefits in a Card. We wish you two have a wonderful day. All right, thank you. Thank you. Bye-bye. Bye-bye.