

## **Transcript: Sara**

**Marulanda-6322459422441472-5866012007940096**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Hello, may I speak with Brian Blue Smith? This is him. Hello, Mr. Smith. This is Benefits in a Card calling on behalf of The Resorts Company, the temporary agency. The resort? The Resorts Company. Oh, the staffing company. Yes, sir. Uh-huh. Okay. We are processing the enrollment forms for healthcare coverage. You request two VIP plans, uh, but you are allowed to enroll just in one, either the Basic or the Classic. Which one would you like to be enrolled in? The Basic. The Basic? And, uh... But that's for insurance, right? Yes, sir. Healthcare coverage. Yeah. Oh, no, let's do the VIP. Let's do the VIP. Well, there is a VIP Basic and VIP Classic. VIP Classic. Classic. Okay, sir. Perfect. So that's what I'm gonna do, I'm gonna enroll you on that. Uh, do you have any questions for us? How much would it be out of my check every week? Okay. That's gonna be \$18.55. And what's the other one? How much is the other one, VIP? The Basic is \$15.50. Okay. I just wanted to make sure I got the better one. Yes, sir. Sure. Um, is there any other question for me? No, ma'am. All righty, Ms., Mr. Smith. Have a great day, and thank you for dance with our company for Benefits in a Card. Thank you. You're welcome. Bye-bye.

### **Conversation Format**

Speaker None: Your call may be monitored or recorded for quality assurance purposes. Hello, may I speak with Brian Blue Smith? This is him. Hello, Mr. Smith. This is Benefits in a Card calling on behalf of The Resorts Company, the temporary agency. The resort? The Resorts Company. Oh, the staffing company. Yes, sir. Uh-huh. Okay. We are processing the enrollment forms for healthcare coverage. You request two VIP plans, uh, but you are allowed to enroll just in one, either the Basic or the Classic. Which one would you like to be enrolled in? The Basic. The Basic? And, uh... But that's for insurance, right? Yes, sir. Healthcare coverage. Yeah. Oh, no, let's do the VIP. Let's do the VIP. Well, there is a VIP Basic and VIP Classic. VIP Classic. Classic. Okay, sir. Perfect. So that's what I'm gonna do, I'm gonna enroll you on that. Uh, do you have any questions for us? How much would it be out of my check every week? Okay. That's gonna be \$18.55. And what's the other one? How much is the other one, VIP? The Basic is \$15.50. Okay. I just wanted to make sure I got the better one. Yes, sir. Sure. Um, is there any other question for me? No, ma'am. All righty, Ms., Mr. Smith. Have a great day, and thank you for dance with our company for Benefits in a Card. Thank you. You're welcome. Bye-bye.