

Transcript: Sara

Marulanda-6295752064155648-5664481059323904

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Cart. My name is Sarah. May I have your name please? Riley Bell. What's this about? Hello, sir. How may I help you? You know, I'm just wondering what's this Benefits in a Cart about. What... We are health care administrators for different staffing companies. Excuse me? We are health care administrators for different staffing companies or temporary agencies. You are what now? I can't under- understand you. What'd you say? Okay. We are health care administrators for different staffing companies. Oh, from different companies? Yes, different staffing companies, temporary agencies. Okay. Well, I mean, why would I need benefits in a cart? Okay. Have you received any text message or any emails? Yes, I did. Okay. Um, what staffing company do you work with? Uh, I work for, uh, MAU. Why? Okay. If you work with MAU, if you are a new hire, if you- I'm not a new... I'm not a new hire. I've been on for a while. Okay. Let me see if they have open enrollment at this point. Give me just a minute please. Uh, don't... I mean, what's... I just want to know what it's about. What's the need for it, to be honest with you? I mean, MAU is on their company open enrollment period. They are sending messages for the employees letting them know that this is the time of the year that they can enroll on health care benefits through the company. Yeah, but health care benefits that you have, they ain't worthy of me going to the doctor because it don't pay for nothing. So why would I: Well, hey- ... even want to enroll in that? They're just sending the message. It's up to you if you want to enroll or not. It's, it's nothing you have to do it. No, I get it. Thank you. It's just information. You're more than welcome- Yeah. ... still. Have a great day.

Conversation Format

Speaker None: Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Cart. My name is Sarah. May I have your name please? Riley Bell. What's this about? Hello, sir. How may I help you? You know, I'm just wondering what's this Benefits in a Cart about. What... We are health care administrators for different staffing companies. Excuse me? We are health care administrators for different staffing companies or temporary agencies. You are what now? I can't under- understand you. What'd you say? Okay. We are health care administrators for different staffing companies. Oh, from different companies? Yes, different staffing companies, temporary agencies. Okay. Well, I mean, why would I need benefits in a cart? Okay. Have you received any text message or any emails? Yes, I did. Okay. Um, what staffing company do you work with? Uh, I work for, uh, MAU. Why? Okay. If you work with MAU, if you are a new hire, if you- I'm not a new... I'm not a new hire. I've been on for a while. Okay. Let me see if they have open enrollment at this

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