

Transcript: Sara

Marulanda-6248222068523008-6562536608448512

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hello. Can I speak with Narlene Rudolph? Who is this? Hello. May I speak with Ms. Rudolph? Yeah, speaking. Okay. This is Benefits Unicaard calling on behalf of Vestela Terra Ti- Terra Services. Oh, hi. Hi. How you doing today, ma'am? Good, good. Okay. Uh, we are processing the enrollment forms for healthcare coverage. You request coverage for employee plus family, but we don't have the dependents information. Uh, so in that case, this is the question. Do you still want coverage for employee plus spouse and children, or just yourself? Uh, I was gonna thing about that. That's why I didn't finish it. Okay. So this moment, we're gonna change it for employee only. Just remember, you have 30 days from your first paycheck. Okay. Let me check that here. Okay. You have until January the 3rd to enroll or to add dependents. Okay. Okay? After January the 3rd, you're not gonna be able to add dependents, but you still have time to think about it. Okay, ma'am? Okay, thank you. You're more than welcome. Have a wonderful day, and thank you for answer with our call from Benefits Unicaard. Thank you. You're welcome. Hmm, bye bye. Bye.

Conversation Format

Speaker None: Your call may be monitored or recorded for quality assurance purposes. Hello. Can I speak with Narlene Rudolph? Who is this? Hello. May I speak with Ms. Rudolph? Yeah, speaking. Okay. This is Benefits Unicaard calling on behalf of Vestela Terra Ti- Terra Services. Oh, hi. Hi. How you doing today, ma'am? Good, good. Okay. Uh, we are processing the enrollment forms for healthcare coverage. You request coverage for employee plus family, but we don't have the dependents information. Uh, so in that case, this is the question. Do you still want coverage for employee plus spouse and children, or just yourself? Uh, I was gonna thing about that. That's why I didn't finish it. Okay. So this moment, we're gonna change it for employee only. Just remember, you have 30 days from your first paycheck. Okay. Let me check that here. Okay. You have until January the 3rd to enroll or to add dependents. Okay. Okay? After January the 3rd, you're not gonna be able to add dependents, but you still have time to think about it. Okay, ma'am? Okay, thank you. You're more than welcome. Have a wonderful day, and thank you for answer with our call from Benefits Unicaard. Thank you. You're welcome. Hmm, bye bye. Bye.