

**Transcript: Sara**

**Marulanda-6230086719586304-6143489709916160**

## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Hello, may I speak with Ms. Shy Wade? This is her. Hello, Ms. Wade, this is Benefits in a Card calling on behalf of F- Focus Workforce Management. Mm-hmm. Ma'am, we are processing the enrollment forms for healthcare coverage, and you request coverage for employee plus family for term life, but we don't have any of the family information, nor a spouse or kids. So the question is, do you still want the coverage for employee plus family or just for you? Uh, just for me. Okay. So I'm going to make the changes. Um, do you have any questions for us? Uh, I don't. Okay then. So thank you for your call for Benefits in a Card. Have a wonderful day. Mm-hmm. Okay. Thank you. Bye.

## **Conversation Format**

Speaker None: Your call may be monitored or recorded for quality assurance purposes. Hello, may I speak with Ms. Shy Wade? This is her. Hello, Ms. Wade, this is Benefits in a Card calling on behalf of F- Focus Workforce Management. Mm-hmm. Ma'am, we are processing the enrollment forms for healthcare coverage, and you request coverage for employee plus family for term life, but we don't have any of the family information, nor a spouse or kids. So the question is, do you still want the coverage for employee plus family or just for you? Uh, just for me. Okay. So I'm going to make the changes. Um, do you have any questions for us? Uh, I don't. Okay then. So thank you for your call for Benefits in a Card. Have a wonderful day. Mm-hmm. Okay. Thank you. Bye.