

## **Transcript: Sara**

**Marulanda-6150841197084672-4648870128599040**

### **Full Transcript**

Hello? You have called American Express for quality assurance service. Hi. Ma'am, this is Sarah from American Express calling in on behalf of American Express again. I forgot to ask you for the beneficiary, or a missing beneficiary, just in case something happened to you. Who will receive any property claims? Uh, my mom. Okay, what is your mom's name? Moreno. M-O-R-E-N-O. And her last name is Monk, so Monk. M-O-N-K. Are those for her? Yeah. All right. Thank you very much. Have a wonderful day. Thank you. Thank you.

### **Conversation Format**

Speaker None: Hello? You have called American Express for quality assurance service. Hi. Ma'am, this is Sarah from American Express calling in on behalf of American Express again. I forgot to ask you for the beneficiary, or a missing beneficiary, just in case something happened to you. Who will receive any property claims? Uh, my mom. Okay, what is your mom's name? Moreno. M-O-R-E-N-O. And her last name is Monk, so Monk. M-O-N-K. Are those for her? Yeah. All right. Thank you very much. Have a wonderful day. Thank you. Thank you.