

## **Transcript: Sara**

**Marulanda-6143317881438208-5204304749182976**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Hello. May I ask you, is this Jeryl Freeman? This is she. I'm ... Freeman. This is Benefits in a Car calling on behalf of TRC Staffing. Okay. Um, we're processing the enrollment forms for healthcare coverage.... request dental coverage for employee plus child, but we don't have the child information. So the question is, do you still want that ... covered for both of you? I'm sorry? Okay. The question is, do you still want dental coverage for yourself and a child, or just for yourself? For, for what? For what, my Medicaid? Okay. We're processing the enrollment forms for healthcare coverage through TRC Staffing. Oh, yes. I want it for myself, not for my, um, not for my son. Not for the child, just for yourself. Yes. Yes. Okay. Okay. That's all what we need. Um, that was the only information we was missing, ma'am. Okay. And, uh, okay, let me review ... accident. Okay. And for term life, we need a, like, beneficiary for your term life plan. Like, who would you like to receive the term life benefit in case something happened to you? Okay. It would be my, um, mother. What is her first name? Kenya, like the country. K-E-N-Y-A? Yes, ma'am. And the last name? Her... The last name is Spurlock, S-P-U-R-L-O-C-K. Spurlock, and is your mom. All right. Okay, ma'am, I think that's all what we need. Uh, do you have any questions for us? No, ma'am. All righty, ma'am. So thank you for ... with our call from Benefits in a Car. I wish you two have a wonderful day. Thank you. Bye-bye.

### **Conversation Format**

Speaker None: Your call may be monitored or recorded for quality assurance purposes. Hello. May I ask you, is this Jeryl Freeman? This is she. I'm ... Freeman. This is Benefits in a Car calling on behalf of TRC Staffing. Okay. Um, we're processing the enrollment forms for healthcare coverage.... request dental coverage for employee plus child, but we don't have the child information. So the question is, do you still want that ... covered for both of you? I'm sorry? Okay. The question is, do you still want dental coverage for yourself and a child, or just for yourself? For, for what? For what, my Medicaid? Okay. We're processing the enrollment forms for healthcare coverage through TRC Staffing. Oh, yes. I want it for myself, not for my, um, not for my son. Not for the child, just for yourself. Yes. Yes. Okay. Okay. That's all what we need. Um, that was the only information we was missing, ma'am. Okay. And, uh, okay, let me review ... accident. Okay. And for term life, we need a, like, beneficiary for your term life plan. Like, who would you like to receive the term life benefit in case something happened to you? Okay. It would be my, um, mother. What is her first name? Kenya, like the country. K-E-N-Y-A? Yes, ma'am. And the last name? Her... The last name is Spurlock, S-P-U-R-L-O-C-K. Spurlock, and is your mom. All right. Okay, ma'am, I think that's all what we

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