

## **Transcript: Sara**

**Marulanda-6119497125249024-4845925035589632**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 682-5483. This message is for Elisha Graves. Mr. Graves, this is Benefits in a Cart calling on behalf of Mega Force Staffing, um, just to let you know that we are processing the enrollment forms for healthcare coverage. You request co-employee plus a spouse, but we don't have the spouse information, so at this moment, the coverage is gonna be... Okay. We need to send an eligibility review because, uh, your profile is showing that you work with the company as reported, like four years, five years, and you're not eligible at this moment. We're checking that. If you become eligible, you're gonna be enrolled on a coverage for employee only, and remember, you have 30 days, uh, from your first paycheck in order to add your spouse if you become eligible. You will be notified about it. And if you have any question, please give us a call at 497-4856, Benefits in a Cart, 497-4856. Thank you. Have a great day. Mm-bye.

### **Conversation Format**

Speaker None: Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 682-5483. This message is for Elisha Graves. Mr. Graves, this is Benefits in a Cart calling on behalf of Mega Force Staffing, um, just to let you know that we are processing the enrollment forms for healthcare coverage. You request co-employee plus a spouse, but we don't have the spouse information, so at this moment, the coverage is gonna be... Okay. We need to send an eligibility review because, uh, your profile is showing that you work with the company as reported, like four years, five years, and you're not eligible at this moment. We're checking that. If you become eligible, you're gonna be enrolled on a coverage for employee only, and remember, you have 30 days, uh, from your first paycheck in order to add your spouse if you become eligible. You will be notified about it. And if you have any question, please give us a call at 497-4856, Benefits in a Cart, 497-4856. Thank you. Have a great day. Mm-bye.