

Transcript: Sara

Marulanda-6073267913408512-6753919138709504

Full Transcript

Thank you for calling Benefits CenterCard. My name is Sarah. May I have your name, please? Brandon Effords. Hello, sir. How may I help you? Yeah, I'm trying to, uh, keep from enrolling into some type of thing through Integrity Services. Uh, I don't want to enroll in anything. Okay, sure. Let me help you with that. May I have the name of the agency that you are working with and the ... Integrity Services. ... Social? Inte- Integrity Services. Okay. What else are you looking for? Um, the last four of your Social Security. 2642. Thank you very much, Mr. Brandon Scott Effords. And just for security purposes, can you please verify your address and date of birth? 1739 South Garrison Chapel Road. Uh, date of birth's 8/24/83. Email brandoneffords6@gmail.com? Yeah. Phone number 812-360-6800. I'm sorry, what was that, ma'am? Sorry, is that your phone number? 812-360-6800. Yeah. I think you want to decline the auto-enrollment. Is that correct? Yeah, that's correct. Okay, sir. Just a minute, please. Okay. You already declined it, uh, you're not going to be auto-enrolled and, uh, you will not see any deductions from our company for healthcare coverage. Okay, thank you. Anything I can help you with? No, that's it. Thanks. Okay. All right, sir. Have a wonderful day and thank you for calling Benefits CenterCard.

Conversation Format

Speaker None: Thank you for calling Benefits CenterCard. My name is Sarah. May I have your name, please? Brandon Effords. Hello, sir. How may I help you? Yeah, I'm trying to, uh, keep from enrolling into some type of thing through Integrity Services. Uh, I don't want to enroll in anything. Okay, sure. Let me help you with that. May I have the name of the agency that you are working with and the ... Integrity Services. ... Social? Inte- Integrity Services. Okay. What else are you looking for? Um, the last four of your Social Security. 2642. Thank you very much, Mr. Brandon Scott Effords. And just for security purposes, can you please verify your address and date of birth? 1739 South Garrison Chapel Road. Uh, date of birth's 8/24/83. Email brandoneffords6@gmail.com? Yeah. Phone number 812-360-6800. I'm sorry, what was that, ma'am? Sorry, is that your phone number? 812-360-6800. Yeah. I think you want to decline the auto-enrollment. Is that correct? Yeah, that's correct. Okay, sir. Just a minute, please. Okay. You already declined it, uh, you're not going to be auto-enrolled and, uh, you will not see any deductions from our company for healthcare coverage. Okay, thank you. Anything I can help you with? No, that's it. Thanks. Okay. All right, sir. Have a wonderful day and thank you for calling Benefits CenterCard.