

**Transcript: Sara**

**Marulanda-6065738123001856-6364071567769600**

## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Hello, may I speak with a Shawn Smith? May I ask who's calling? This is Benefits in a Cart calling on behalf of Focus Workforce Management. Uh, you said who? Benefits in a Cart calling on behalf of Focus Workforce Management, temporary agency. Uh, is it possible that you could call back in 10 minutes? Well, I'm not going to be able to give you a call back, but if you want, you can give us a call back at the number than-- uh, it's shown on the caller ID. And this is for a, a job? This is for the healthcare, and you request healthcare through Focus Workforce Management, uh, the requirem- the request was for yourself and a child, but we don't have the child information so the... It's related that. Okay. Uh, yeah. Uh, if anything, I will have them call back in 10 minutes. Okay. Okay. All right. Yes, sir. Sure. Bye. Okay, thank you. Mm-hmm. Bye.

## **Conversation Format**

Speaker None: Your call may be monitored or recorded for quality assurance purposes. Hello, may I speak with a Shawn Smith? May I ask who's calling? This is Benefits in a Cart calling on behalf of Focus Workforce Management. Uh, you said who? Benefits in a Cart calling on behalf of Focus Workforce Management, temporary agency. Uh, is it possible that you could call back in 10 minutes? Well, I'm not going to be able to give you a call back, but if you want, you can give us a call back at the number than-- uh, it's shown on the caller ID. And this is for a, a job? This is for the healthcare, and you request healthcare through Focus Workforce Management, uh, the requirem- the request was for yourself and a child, but we don't have the child information so the... It's related that. Okay. Uh, yeah. Uh, if anything, I will have them call back in 10 minutes. Okay. Okay. All right. Yes, sir. Sure. Bye. Okay, thank you. Mm-hmm. Bye.