

Transcript: Sara

Marulanda-6061089869185024-5954993615716352

Full Transcript

Thank you for calling Benefits and a Card. My name is Sarah. May I have your name, please? My name's David Fraser. Hello, Mr. Fraser. How may I help you? I got a message saying you guys were enrolling me into something I don't need to be enrolled in. Okay. Let me find you on the system. May I have the name of the temporary agency that you are working with and the last part of your social? Serge. 5448. Serge's Staffing. Serge's Staffing, 5448. Mr. David R. Fraser. And just for security purposes, can you please verify your address and date of birth? My address, 175 Keller Street, Westminster, Ohio. My date of birth is 5/2/'85. Email fraserdavid447@gmail.com? Yeah. Phone number 937-243-9009? Yep. Okay. So now you want to decline. Is that correct? Yeah. What was you guys, um, you was enrolling me in some kind of card? It is, um, some kind of preventive p- preventative care insurance. Uh, but you're not going to be enrolled. Yeah. No, no, no, uh, nope, I don't think so. No, you're not going to be auto-enrolled because you are not a new hire. That applies only for the new hires. I think they're letting you know about the, um, open enrollment just in case you want to enroll, but not for, uh, auto-enrollment. No, it said they were going to auto-enroll me in it. Huh. I don't want that. Okay. No, you're not going to be enrolled. Don't worry about it. All right. All righty then. Other than that, do you have any other question for us? Nope. Thank you. All righty then. So have a wonderful day, and thank you for calling Benefits and a Card. Okay. Okay, bye.

Conversation Format

Speaker None: Thank you for calling Benefits and a Card. My name is Sarah. May I have your name, please? My name's David Fraser. Hello, Mr. Fraser. How may I help you? I got a message saying you guys were enrolling me into something I don't need to be enrolled in. Okay. Let me find you on the system. May I have the name of the temporary agency that you are working with and the last part of your social? Serge. 5448. Serge's Staffing. Serge's Staffing, 5448. Mr. David R. Fraser. And just for security purposes, can you please verify your address and date of birth? My address, 175 Keller Street, Westminster, Ohio. My date of birth is 5/2/'85. Email fraserdavid447@gmail.com? Yeah. Phone number 937-243-9009? Yep. Okay. So now you want to decline. Is that correct? Yeah. What was you guys, um, you was enrolling me in some kind of card? It is, um, some kind of preventive p- preventative care insurance. Uh, but you're not going to be enrolled. Yeah. No, no, no, uh, nope, I don't think so. No, you're not going to be auto-enrolled because you are not a new hire. That applies only for the new hires. I think they're letting you know about the, um, open enrollment just in case you want to enroll, but not for, uh, auto-enrollment. No, it said they were going to auto-enroll me in it. Huh. I don't want that. Okay. No, you're not going to be enrolled. Don't worry about it. All

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