

Transcript: Sara

Marulanda-6056978598117376-6145956294737920

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card. My name is Sarah. May I have your name please? Hi, Sarah. This is Alicia with APL. How are you doing today? I'm okay, Alicia. How are you? I'm doing well. Thank you for asking. I have an employee with Surge Staffing on the line. Okay. Her name is Josie. She doesn't have the insurance yet but she has some diff-... uh, questions regarding the differences between the MEC and the MEC Plus. Okay, perfect. You can transfer the call to me if you want me to. All right, I'm going to transfer you directly to... or her directly to you, and I hope you have a very happy New Year. Same to you, Alicia. Thank you very much. Have a wonderful- Thank you. ... day and happy New Year. Okay. Thank you. Thank you. Here she comes. Okay. Take care. Thank you. You too. Mm, bye. Bye. Hello? Hello? Hello? Hello?

Conversation Format

Speaker None: Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card. My name is Sarah. May I have your name please? Hi, Sarah. This is Alicia with APL. How are you doing today? I'm okay, Alicia. How are you? I'm doing well. Thank you for asking. I have an employee with Surge Staffing on the line. Okay. Her name is Josie. She doesn't have the insurance yet but she has some diff-... uh, questions regarding the differences between the MEC and the MEC Plus. Okay, perfect. You can transfer the call to me if you want me to. All right, I'm going to transfer you directly to... or her directly to you, and I hope you have a very happy New Year. Same to you, Alicia. Thank you very much. Have a wonderful- Thank you. ... day and happy New Year. Okay. Thank you. Thank you. Here she comes. Okay. Take care. Thank you. You too. Mm, bye. Bye. Hello? Hello? Hello? Hello?