

Transcript: Sara

Marulanda-5988800107560960-5673069411221504

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Good morning. This is Benefits in a Card calling on behalf of Focus Workforce Management. May I speak with Casey McNab? This is Casey. Hello, Mr. McNab. Eh, good morning. Um, we're processing the enrollment forms for healthcare coverage. On your enrollment form to request co- dental coverage for employee plus child, but we don't have the child information. So the question is- Go ahead. What? ... do you still want the coverage for both of you or just yourself? Just myself. Just yourself? Okay, sir. So I'm going to make the changes. Do you have any questions for us? Uh, when do I start? Okay. That's, eh, that question is, um, has to be directed to Focus Workforce. We are just the healthcare administrators. We're not the staff here. Oh. Yeah. All right. Thank you. You're more than welcome, sir. Have a wonderful day. You as well. Okay. Bye. Appreciate that.

Conversation Format

Speaker None: Your call may be monitored or recorded for quality assurance purposes. Good morning. This is Benefits in a Card calling on behalf of Focus Workforce Management. May I speak with Casey McNab? This is Casey. Hello, Mr. McNab. Eh, good morning. Um, we're processing the enrollment forms for healthcare coverage. On your enrollment form to request co- dental coverage for employee plus child, but we don't have the child information. So the question is- Go ahead. What? ... do you still want the coverage for both of you or just yourself? Just myself. Just yourself? Okay, sir. So I'm going to make the changes. Do you have any questions for us? Uh, when do I start? Okay. That's, eh, that question is, um, has to be directed to Focus Workforce. We are just the healthcare administrators. We're not the staff here. Oh. Yeah. All right. Thank you. You're more than welcome, sir. Have a wonderful day. You as well. Okay. Bye. Appreciate that.