

Transcript: Sara

Marulanda-5981655324606464-5279310773141504

Full Transcript

Thank you for, thank you for calling "Benefits and a Card." My name is Sarah. May I have your name, please? Um, yes, Angie. Hi, Angie. How may I help you? Yes, um, I am, um, an employer and I have an employee who wants to, um, sign up for Benefits and a Card. And, um, I didn't know when open enrollment was. Okay, I will need to know, um... Okay, I need the name of the temporary agency and to give you the company open enrollment period, but I'm going to need, uh, the last four of the Social to provide that person with a personal open enrollment period. Oh, okay. Um, so all right. So you need, you need the caregiver's or the employee's, um, Social? No, what... No, what I need is at first... Let, let's start first with the company open enrollment period. I need the name of- Oh, okay. ... the staffing company. Okay, so it is, um, ATC Health Care. Wrong info. Okay. Okay, give me just a minute while I check that one. Thank you. Welcome. Okay, we got ATC. I'm sorry, it says downloading. Okay, yep. For ATC is... Okay, it was... Mm-mm. It ended. It was, uh, December, so at this point he cannot enroll, mm, through a company open. When that person starts working? Um, she, she has been working with me for, for a while now, for a year. Let's see. Okay, so, uh, the personal open enrollment period is the first 30 days from the first paycheck. Yeah, yeah. So, that doesn't work either. Uh, the other option should be if, if you've had any qualified life event, like if during the last 30 days had she got married, divorced, have a child- No. No. ... an adopted child, involuntary loss coverage with another company? No. Yeah, so at this, at this moment she's not eligible to enroll. Okay. Okay, but she- I'm sorry about that. ... could do open enrollment with the company when she- Yes. Yes, ma'am. It will be December. Okay, and when, when is that date again? December. December. Okay. It will be December, yes, ma'am. Okay, perfect. Okay. All righty. Fantastic. Thank you so much. You're more than welcome. Have a wonderful day, ma'am. Thank you for calling us. You too. Okay, bye-bye. Thank you. Mm-hmm. Bye-bye.

Conversation Format

Speaker None: Thank you for, thank you for calling "Benefits and a Card." My name is Sarah. May I have your name, please? Um, yes, Angie. Hi, Angie. How may I help you? Yes, um, I am, um, an employer and I have an employee who wants to, um, sign up for Benefits and a Card. And, um, I didn't know when open enrollment was. Okay, I will need to know, um... Okay, I need the name of the temporary agency and to give you the company open enrollment period, but I'm going to need, uh, the last four of the Social to provide that person with a personal open enrollment period. Oh, okay. Um, so all right. So you need, you need the caregiver's or the employee's, um, Social? No, what... No, what I need is at first... Let, let's

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