**Transcript: Sara** 

Marulanda-5949922960162816-6375656816066560

## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Hello, may I please speak with Ryan Cyrus? This is him. Hello, Ms. Cyrus, um, Mr. Cyrus, this is Benefit Seneca calling on behalf of On Track Staffing. Yes. Okay. Um, we are processing the, the enrollment for healthcare coverage. You request coverage for employee plus his spouse, but we don't have the spouse information. We don't have the dependent information. So the question is, do you still want, uh, your spouse in your policy and your dental coverage or not? No. You don't. Just for employee only? Yes. All righty. Um, so I'm gonna take him out. Uh, do you have any questions for me before we disconnect the call? No. All righty, ma'am. So thank you for ca-for accepting our call from Benefit Seneca. Have a wonderful day. You, too. Thank you. Bye bye.

## **Conversation Format**

Speaker None: Your call may be monitored or recorded for quality assurance purposes. Hello, may I please speak with Ryan Cyrus? This is him. Hello, Ms. Cyrus, um, Mr. Cyrus, this is Benefit Seneca calling on behalf of On Track Staffing. Yes. Okay. Um, we are processing the, the enrollment for healthcare coverage. You request coverage for employee plus his spouse, but we don't have the spouse information. We don't have the dependent information. So the question is, do you still want, uh, your spouse in your policy and your dental coverage or not? No. You don't. Just for employee only? Yes. All righty. Um, so I'm gonna take him out. Uh, do you have any questions for me before we disconnect the call? No. All righty, ma'am. So thank you for ca- for accepting our call from Benefit Seneca. Have a wonderful day. You, too. Thank you. Bye bye.