

Transcript: Sara

Marulanda-5933216446234624-5905893105811456

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Good morning, ma'am. You speak with Isaac Godoy, Godoy. I'm sorry, who are you? Okay, this is Benefits in a Cart calling on behalf of Focus Workforce Management. It's a temporary agency. Who are you calling for? My name, Mr. Isaac Godoy. Isaac Angel Godoy. Hello? Hello, Mr. Godoy, uh, this is Benefits in a Cart calling on behalf of Focus Workforce Management. Sir, we're processing the enrollment forms for healthcare coverage, and you request coverage for employee plus a spouse but we don't have the spouse information. So the question now is do you still want the coverage for employee plus his, plus his spouse or just yourself? Um... What, um, company? Who is this, for Walmart? Well, this is for the Focus Workforce Management. Um, that's a temporary agency. I don't know what assignment you will get. Um, just for myself. I'm sorry? Just for yourself? Yeah. Okay then, perfect. So let me make the changes. Other than that, do you have any questions? Nope. All righty, sir. So I will, um, proceed with the changes, and I think that's pretty much all. So thank you for answer our call from Benefits in a Cart, sir. You're welcome. Okay, have a great day. Mm, bye, bye.

Conversation Format

Speaker None: Your call may be monitored or recorded for quality assurance purposes. Good morning, ma'am. You speak with Isaac Godoy, Godoy. I'm sorry, who are you? Okay, this is Benefits in a Cart calling on behalf of Focus Workforce Management. It's a temporary agency. Who are you calling for? My name, Mr. Isaac Godoy. Isaac Angel Godoy. Hello? Hello, Mr. Godoy, uh, this is Benefits in a Cart calling on behalf of Focus Workforce Management. Sir, we're processing the enrollment forms for healthcare coverage, and you request coverage for employee plus a spouse but we don't have the spouse information. So the question now is do you still want the coverage for employee plus his, plus his spouse or just yourself? Um... What, um, company? Who is this, for Walmart? Well, this is for the Focus Workforce Management. Um, that's a temporary agency. I don't know what assignment you will get. Um, just for myself. I'm sorry? Just for yourself? Yeah. Okay then, perfect. So let me make the changes. Other than that, do you have any questions? Nope. All righty, sir. So I will, um, proceed with the changes, and I think that's pretty much all. So thank you for answer our call from Benefits in a Cart, sir. You're welcome. Okay, have a great day. Mm, bye, bye.