

Transcript: Sara

Marulanda-5907517883465728-6464643861233664

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hello, may I speak with Lionel Reed? Who is this? This is Benefits in a Cart calling on behalf of MAU Staffing. Hello? Hello. Yes, sir. This is Benefits in a Cart calling on behalf of MAU Staffing. Yes, ma'am. Uh, Mr. Lionel? We're processing the enrollment forms for healthcare coverage. You request coverage for employee plus child, but we don't have the child information or the children information. Um- Ma'am, let me... Ma- ma- ma'am. Look, I'm, I'm, I'm, I'm actually occupied at the moment. What, what are your hours? I'm sorry, can you repeat that for me? What are your hours? I have to call you back. I'm busy right now. Oh, okay. No, we're not MAU. We are the administrators for the health-

Conversation Format

Speaker None: Your call may be monitored or recorded for quality assurance purposes. Hello, may I speak with Lionel Reed? Who is this? This is Benefits in a Cart calling on behalf of MAU Staffing. Hello? Hello. Yes, sir. This is Benefits in a Cart calling on behalf of MAU Staffing. Yes, ma'am. Uh, Mr. Lionel? We're processing the enrollment forms for healthcare coverage. You request coverage for employee plus child, but we don't have the child information or the children information. Um- Ma'am, let me... Ma- ma- ma'am. Look, I'm, I'm, I'm, I'm actually occupied at the moment. What, what are your hours? I'm sorry, can you repeat that for me? What are your hours? I have to call you back. I'm busy right now. Oh, okay. No, we're not MAU. We are the administrators for the health-