**Transcript: Sara** 

Marulanda-5887184749674496-5516191682215936

## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefit Center Card. My name is Sara. May I have your name please? Hey, it's Gerry. Tell Malcolm that, yes, everything seems to be working. Okay, I will. All right. He just messaged asking, saying, "Hey, it's been almost two hours without a call. Is everything good on the technical side?" So I figure I'd call and make sure. Yeah, yeah. Yeah, yeah. So all, everything's good. You actually woke me up. Thank you. Okay. Bye. Bye.

## **Conversation Format**

Speaker None: Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefit Center Card. My name is Sara. May I have your name please? Hey, it's Gerry. Tell Malcolm that, yes, everything seems to be working. Okay, I will. All right. He just messaged asking, saying, "Hey, it's been almost two hours without a call. Is everything good on the technical side?" So I figure I'd call and make sure. Yeah, yeah. Yeah, yeah. So all, everything's good. You actually woke me up. Thank you. Okay. Bye. Bye.