

Transcript: Sara

Marulanda-5805689520209920-5296562721210368

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Cart. My name is Sarah. May I have your name, please? Javonte Taylor. I'm sorry? Javonte Taylor. Hello, Mr. Taylor. How may I help you? Yes, ma'am. I'm calling for the benefits. Okay. Uh, what agency are you working with? Uh, Jeff. Okay. And may I have the last four digits of your Social Security number to locate you on the system? 4454. Thank you very much. And Mr. Taylor, just for security purposes, can you please verify your address and date of birth? 6007 Fairview Avenue, 09/03/1996. And is your email mont-montai2244@gmail.com? Yes, ma'am. Phone number 912-675-4151? Yeah. Thank you very much, sir. Okay, let me check. Okay, you are already enrolled on a 3rx dental term life vision group accident and VIP classic, which is medical. And we're still waiting for your company to start making deductions. Once we receive the first deduction, that means the following Monday, that's when your coverage became active. And you're going to receive the ID cards by the end of that same week. Okay. Okay, sir. Um, do you have any other questions for us? No, ma'am. All righty, sir. So thank you for calling Benefits in a Cart. Wish you two have a wonderful day, sir. Okay. You too. Bye. Thank you. Mm-bye.

Conversation Format

Speaker None: Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Cart. My name is Sarah. May I have your name, please? Javonte Taylor. I'm sorry? Javonte Taylor. Hello, Mr. Taylor. How may I help you? Yes, ma'am. I'm calling for the benefits. Okay. Uh, what agency are you working with? Uh, Jeff. Okay. And may I have the last four digits of your Social Security number to locate you on the system? 4454. Thank you very much. And Mr. Taylor, just for security purposes, can you please verify your address and date of birth? 6007 Fairview Avenue, 09/03/1996. And is your email mont-montai2244@gmail.com? Yes, ma'am. Phone number 912-675-4151? Yeah. Thank you very much, sir. Okay, let me check. Okay, you are already enrolled on a 3rx dental term life vision group accident and VIP classic, which is medical. And we're still waiting for your company to start making deductions. Once we receive the first deduction, that means the following Monday, that's when your coverage became active. And you're going to receive the ID cards by the end of that same week. Okay. Okay, sir. Um, do you have any other questions for us? No, ma'am. All righty, sir. So thank you for calling Benefits in a Cart. Wish you two have a wonderful day, sir. Okay. You too. Bye. Thank you. Mm-bye.