

## **Transcript: Sara**

**Marulanda-5623578774683648-5209062891012096**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits Unit Card. My name is Sarah. May I have your name, please? David ... Hello, Mr. ... How may I help you? You posted a job online for maintenance. Okay. You said that, eh, eh, job online? What do you do over there? Are you just a staffing company? No, sir. We are the healthcare administrators for different staffing companies, like healthcare insurance administrators. Did you post a job online for me? Did this work out? No, sir. We haven't posted any job online. Um, d- do you work with the... Have you applied or are you working with a temporary agency or a staffing company? Yeah, I just got a, a text from BGSS. And what did text say? It said, "Call." Okay. We are the administrators for BGS Staffing's healthcare coverage, but it doesn't mean that we have a job for you. It's related to healthcare, like insurance. Hold on, let me check the text. I'll call you back. All righty, sir. Sure.

### **Conversation Format**

Speaker None: Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits Unit Card. My name is Sarah. May I have your name, please? David ... Hello, Mr. ... How may I help you? You posted a job online for maintenance. Okay. You said that, eh, eh, job online? What do you do over there? Are you just a staffing company? No, sir. We are the healthcare administrators for different staffing companies, like healthcare insurance administrators. Did you post a job online for me? Did this work out? No, sir. We haven't posted any job online. Um, d- do you work with the... Have you applied or are you working with a temporary agency or a staffing company? Yeah, I just got a, a text from BGSS. And what did text say? It said, "Call." Okay. We are the administrators for BGS Staffing's healthcare coverage, but it doesn't mean that we have a job for you. It's related to healthcare, like insurance. Hold on, let me check the text. I'll call you back. All righty, sir. Sure.