

Transcript: Sara

Marulanda-5621496310874112-5788481267122176

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. May I speak with Ms. Crystal? Crystal Edwards? Yes, you can. Hello, Ms. Edwards. Our call got disconnected earlier. Um, so this is Benefits in a Card calling on behalf of MAU staff in just to, um, clarify with you, do you still want to enroll on healthcare benefits? Yes. Okay. I said, I'm going to proceed with the enrollment. Yes. Um, where is the job located at? Okay. Anything related to a job location or, uh, the payments, anything like that has to be directed to MAU. We are Benefits in a Card administrators for the healthcare coverage. Oh, the healthcare coverage. So, unfortunately, I don't have that information. Yes, ma'am. Oh, okay. Well, I'm not, I'm not employed with MAU anymore. Yes, um, that's why I'm calling you just in case you get enrolled... I mean, employed with them again. Do you still want to be enrolled or not? No, not at the moment because I'm not employed with them anymore. So, um, I'm trying to get another job. I'm not with them anymore so I can call... I'll give you a call later. Okay, ma'am. So, um-

Conversation Format

Speaker None: Your call may be monitored or recorded for quality assurance purposes. May I speak with Ms. Crystal? Crystal Edwards? Yes, you can. Hello, Ms. Edwards. Our call got disconnected earlier. Um, so this is Benefits in a Card calling on behalf of MAU staff in just to, um, clarify with you, do you still want to enroll on healthcare benefits? Yes. Okay. I said, I'm going to proceed with the enrollment. Yes. Um, where is the job located at? Okay. Anything related to a job location or, uh, the payments, anything like that has to be directed to MAU. We are Benefits in a Card administrators for the healthcare coverage. Oh, the healthcare coverage. So, unfortunately, I don't have that information. Yes, ma'am. Oh, okay. Well, I'm not, I'm not employed with MAU anymore. Yes, um, that's why I'm calling you just in case you get enrolled... I mean, employed with them again. Do you still want to be enrolled or not? No, not at the moment because I'm not employed with them anymore. So, um, I'm trying to get another job. I'm not with them anymore so I can call... I'll give you a call later. Okay, ma'am. So, um-