

**Transcript: Sara**

**Marulanda-5540536327290880-5948797765500928**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Cart. My name is Sarah. May I have your name please? Hello, my name is ... Cindy. Hello ma'am. How may I help you? Yes. Yes. How can I help you?

### **Conversation Format**

Speaker None: Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Cart. My name is Sarah. May I have your name please? Hello, my name is ... Cindy. Hello ma'am. How may I help you? Yes. Yes. How can I help you?