

Transcript: Sara

Marulanda-5540375087726592-5044299989696512

Full Transcript

Your call- Hello. ... may be monitored or recorded for quality assurance purposes. Hello, may I speak with John Fanning? This is. Hello, Mr. Fanning. This is Benefits in a Card calling on behalf of Focus Workforce Management. Uh, calling on behalf of who? Focus Workforce Management, the staffing agency. Yes. Okay, sir. Um, we are processing the enrollment forms for healthcare coverage. You request coverage for employee plus family, but we don't have any of the dependents' information, not- not the children or the spouse. So the question is, do you still want coverage for employee plus family or just for yourself? Uh, it was going to be for my full family, but I was waiting till the full hiring process to bring in the rest of my information for my family to give to them. Okay. That's okay. Sure. Um, just remember, you have 30 days from your first paycheck in order to add the dependents. After 30 days, you're not going to be eligible to do that. At this moment, uh, the system is- the system is going to change it automatically to employee only, but once you start with the company and before the first 30 days, you can give us a call and we will be able to add the dependents again. Okay? Okay. Thank you. All righty, sir. You're more than welcome. Uh, do you have any questions for us? No. All righty, sir. So have a wonderful day, and thank you for accepting our call from Benefits in a Card. You too. Thank you. Bye bye. Bye.

Conversation Format

Speaker None: Your call- Hello. ... may be monitored or recorded for quality assurance purposes. Hello, may I speak with John Fanning? This is. Hello, Mr. Fanning. This is Benefits in a Card calling on behalf of Focus Workforce Management. Uh, calling on behalf of who? Focus Workforce Management, the staffing agency. Yes. Okay, sir. Um, we are processing the enrollment forms for healthcare coverage. You request coverage for employee plus family, but we don't have any of the dependents' information, not- not the children or the spouse. So the question is, do you still want coverage for employee plus family or just for yourself? Uh, it was going to be for my full family, but I was waiting till the full hiring process to bring in the rest of my information for my family to give to them. Okay. That's okay. Sure. Um, just remember, you have 30 days from your first paycheck in order to add the dependents. After 30 days, you're not going to be eligible to do that. At this moment, uh, the system is- the system is going to change it automatically to employee only, but once you start with the company and before the first 30 days, you can give us a call and we will be able to add the dependents again. Okay? Okay. Thank you. All righty, sir. You're more than welcome. Uh, do you have any questions for us? No. All righty, sir. So have a wonderful day, and thank you for accepting our call from Benefits in a Card. You too. Thank you. Bye bye. Bye.