Transcript: Sara

Marulanda-5495872481083392-4865535396757504

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hello. May I speak with Jerron McCumbry? Yeah, this is me. Who is this? Hi, this is Benefit Connect. We're calling on behalf of Focus Workforce Development, the temporary agency. Uh-huh. Okay. We are processing the enrollment forms for healthcare coverage. Your request covers for employee plus a spouse, but we don't have the spouse information. So the question is, do you still want the coverage for yourself and your spouse or just yourself? Uh, both. Okay. So in that case, uh, we're gonna need the name, last name, um, what else? Name, last name, Social Security number, uh, gender, and date of birth. Okay. Well, if that's the case, I mean, man, just put me, just put me down. Just, I'll just do mine 'cause she got health insurance already. Just for yourself only? Yeah, just for myself only. Okay. Okay. But I will make the changes. Uh, do you have any other questions for us? Oh, no, I'm perfectly fine. All righty then. So thank you for answering our call from Benefits Connect. Have a wonderful day. Okay. You too. Thank you. Bye-bye. All right. Bye-bye.

Conversation Format

Speaker None: Your call may be monitored or recorded for quality assurance purposes. Hello. May I speak with Jerron McCumbry? Yeah, this is me. Who is this? Hi, this is Benefit Connect. We're calling on behalf of Focus Workforce Development, the temporary agency. Uh-huh. Okay. We are processing the enrollment forms for healthcare coverage. Your request covers for employee plus a spouse, but we don't have the spouse information. So the question is, do you still want the coverage for yourself and your spouse or just yourself? Uh, both. Okay. So in that case, uh, we're gonna need the name, last name, um, what else? Name, last name, Social Security number, uh, gender, and date of birth. Okay. Well, if that's the case, I mean, man, just put me, just put me down. Just, I'll just do mine 'cause she got health insurance already. Just for yourself only? Yeah, just for myself only. Okay. Okay. But I will make the changes. Uh, do you have any other questions for us? Oh, no, I'm perfectly fine. All righty then. So thank you for answering our call from Benefits Connect. Have a wonderful day. Okay. You too. Thank you. Bye-bye. All right. Bye-bye.