

Transcript: Sara

Marulanda-5493711406317568-6366988894945280

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. May I speak with Rosaisela Ramos? Yeah. Hi. It's me. Hello, Ms. uh, Ramos. This is Benefits in a Cart calling on behalf of Sida Staffing. Um, ma'am, we're processing the enrollment forms for- Yeah. ... healthcare coverage. On your enrollment form you request coverage for employee plus children but you any plan. There is n- I mean, we don't know if you want dental, medical, vision or what plan would you like to enroll at. So the question at this moment is, do you still want to enroll in the healthcare benefits with your child or not? I'm not sure what you're calling for. Okay. This is from Sida Staffing, the temporary agency. Uh, never heard of it. Well, you signed an enrollment form on December 10th, 2024, and we're processing those enrollment forms. December 10th? I'm not sure. Okay. So would you like me to decline this enrollment? What do you want me to do with the enrollment? Uh, is this, like, insurance or what is this- Yeah. ... for? It's healthcare coverage. Yes. Insurance. Um, yeah. I'm not sure. Just- So you want, you want me to decline it? Yes. All righty, ma'am. I will decline it. Uh, do you have any other questions for us? No. Okay, ma'am. So have a great day and thank you for that whatever call from Benefits in a Cart. All right. Thank you. Bye. You're welcome. Bye.

Conversation Format

Speaker None: Your call may be monitored or recorded for quality assurance purposes. May I speak with Rosaisela Ramos? Yeah. Hi. It's me. Hello, Ms. uh, Ramos. This is Benefits in a Cart calling on behalf of Sida Staffing. Um, ma'am, we're processing the enrollment forms for- Yeah. ... healthcare coverage. On your enrollment form you request coverage for employee plus children but you any plan. There is n- I mean, we don't know if you want dental, medical, vision or what plan would you like to enroll at. So the question at this moment is, do you still want to enroll in the healthcare benefits with your child or not? I'm not sure what you're calling for. Okay. This is from Sida Staffing, the temporary agency. Uh, never heard of it. Well, you signed an enrollment form on December 10th, 2024, and we're processing those enrollment forms. December 10th? I'm not sure. Okay. So would you like me to decline this enrollment? What do you want me to do with the enrollment? Uh, is this, like, insurance or what is this- Yeah. ... for? It's healthcare coverage. Yes. Insurance. Um, yeah. I'm not sure. Just- So you want, you want me to decline it? Yes. All righty, ma'am. I will decline it. Uh, do you have any other questions for us? No. Okay, ma'am. So have a great day and thank you for that whatever call from Benefits in a Cart. All right. Thank you. Bye. You're welcome. Bye.