

Transcript: Sara

Marulanda-5478545933123584-5490605530202112

Full Transcript

Benefits in a Cart. This is Sherry. May I have your name, please? Yeah, it's Lane. May- Hello? Yes sir, how may I help you? Can you hear me? Yes, I can now. Okay. Now, how can I help you, sir? Yes, I just want to decline all the benefits, please. Sure. May I have the name of the agency that you are working with, and the last four of your Social? Uh, yeah, it's, um, Temp Staff. Okay. And, uh, 448 is the last four. Okay, which ones are the last four again? I'm sorry. 48. 48. Thank you. Mm-hmm. Is there... I use . Mm-hmm. And just for security purposes, can you please verify your address and date of birth? Uh, date of birth is 10-08-92 and address is 2362 Jupiter Road, uh, Pontchartrain, Mississippi 38863. And is your email gwccarroll@icloud.com? Yes. And is your phone number 662-669-0127? Yes. Okay, sir, thank you. Okay. Mm-hmm. You don't need to make any, um, declination because, eh, your company does not have any out enrollment. But just for your, um, for you to be, I mean, to feel confident, I did decline it but when they don't have out enrollment, you don't need to decline, just for your information. Oh, okay. Okay, thank you, ma'am. Okay? You're more than welcome. Other than that, sir, is there anything else that I can help you with? No, ma'am. Thank you. All righty. So thank you for calling Benefits in a Cart. Have a wonderful day. All right. Thank you, you too.

Conversation Format

Speaker None: Benefits in a Cart. This is Sherry. May I have your name, please? Yeah, it's Lane. May- Hello? Yes sir, how may I help you? Can you hear me? Yes, I can now. Okay. Now, how can I help you, sir? Yes, I just want to decline all the benefits, please. Sure. May I have the name of the agency that you are working with, and the last four of your Social? Uh, yeah, it's, um, Temp Staff. Okay. And, uh, 448 is the last four. Okay, which ones are the last four again? I'm sorry. 48. 48. Thank you. Mm-hmm. Is there... I use . Mm-hmm. And just for security purposes, can you please verify your address and date of birth? Uh, date of birth is 10-08-92 and address is 2362 Jupiter Road, uh, Pontchartrain, Mississippi 38863. And is your email gwccarroll@icloud.com? Yes. And is your phone number 662-669-0127? Yes. Okay, sir, thank you. Okay. Mm-hmm. You don't need to make any, um, declination because, eh, your company does not have any out enrollment. But just for your, um, for you to be, I mean, to feel confident, I did decline it but when they don't have out enrollment, you don't need to decline, just for your information. Oh, okay. Okay, thank you, ma'am. Okay? You're more than welcome. Other than that, sir, is there anything else that I can help you with? No, ma'am. Thank you. All righty. So thank you for calling Benefits in a Cart. Have a wonderful day. All right. Thank you, you too.