

Transcript: Sara

Marulanda-5473823323275264-5625977908445184

Full Transcript

Hello? Your call may be monitored or recorded for quality assurance purposes. Hello, may I speak with Jo- Hello? Hello? Hi, may I speak with Jonah Devine? May I ask who's calling? Can you hear me? Yeah, I can hear you. May I ask who's calling? This is Benefits in a Car calling on behalf of Hamilton-Riker Group. Oh, okay. Hold on. Thank you. Hamilton-Riker's calling you. Hello? Hi, Mr. Devine? Yes, ma'am. Hi, sir. This is a Benefits in a Car calling on behalf of Hamilton-Riker Group. We are processing the enrollment forms for healthcare coverage. On your enrollment form, you request healthcare coverage, but you choose two medical plans and you are allowed to have just one of them. So the question is which one you want, the VIPS Enterprise or VIP Classic? Um, I don't need either one of them. I've got private insurance. I'm sorry, sir, can you repeat that for me? I have private insurance, I don't need them. So you don't want? No, I don't need no more private insurance. Okay, so I'm going to decline this enrollment. Okay? Yes, ma'am. All righty, sir. Do you have any questions for us? Uh, what do you mean about there being anything for a job? A job? Well, there's... A- any questions, uh, concerned about a job, it has to be directly with Hamilton-Riker Group. We are the administrators for the healthcare only. Okay. Oh, no, ma'am, I knew that. All righty, sir. So thank you for answering with our call. I wish you too have a wonderful day, sir. You too. Bye. Thank you. Bye, bye. ... hang up the phone.

Conversation Format

Speaker None: Hello? Your call may be monitored or recorded for quality assurance purposes. Hello, may I speak with Jo- Hello? Hello? Hi, may I speak with Jonah Devine? May I ask who's calling? Can you hear me? Yeah, I can hear you. May I ask who's calling? This is Benefits in a Car calling on behalf of Hamilton-Riker Group. Oh, okay. Hold on. Thank you. Hamilton-Riker's calling you. Hello? Hi, Mr. Devine? Yes, ma'am. Hi, sir. This is a Benefits in a Car calling on behalf of Hamilton-Riker Group. We are processing the enrollment forms for healthcare coverage. On your enrollment form, you request healthcare coverage, but you choose two medical plans and you are allowed to have just one of them. So the question is which one you want, the VIPS Enterprise or VIP Classic? Um, I don't need either one of them. I've got private insurance. I'm sorry, sir, can you repeat that for me? I have private insurance, I don't need them. So you don't want? No, I don't need no more private insurance. Okay, so I'm going to decline this enrollment. Okay? Yes, ma'am. All righty, sir. Do you have any questions for us? Uh, what do you mean about there being anything for a job? A job? Well, there's... A- any questions, uh, concerned about a job, it has to be directly with Hamilton-Riker Group. We are the administrators for the healthcare only. Okay. Oh, no, ma'am, I knew that. All righty, sir.

So thank you for answering with our call. I wish you too have a wonderful day, sir. You too.
Bye. Thank you. Bye, bye. ... hang up the phone.