

Transcript: Sara

Marulanda-5417344072368128-5188695415013376

Full Transcript

Your call may be monitored- Oh. ... or recorded for quality assurance purposes. Bueno, por favor, el señor Remigio Guerra? Sí, bueno. Hello, may I speak with Remigio Guerra? Yeah, this is him. Hello, Mr. Guerra. This is, uh, Sarah. I'm calling from Benefits in a Cart on behalf of IPC Healthcare. We've received your re- Hi. Hi. We received your request about the, um, to see if your, uh, um, provider is on the network or not for, uh, behavioral health. Is that correct? Uh, yes. But I think I've already got that, um, situation solved. Oh, okay. I just received that email, uh, to give you the, uh, to m- proceed with the outbound call. But if you already have that under control and if you have everything you need, okay, I think that's pretty much all. Do you have any questions for me? Uh, no. I'm all good. Thank you. All righty, sir. You're more than welcome. Have a wonderful day, and thank you for accepting our call from Benefits in a Cart. All right. Thank you so much. You have a nice day as well. You as well. Bye-bye. You as well. Mm-hmm. Bye-bye.

Conversation Format

Speaker None: Your call may be monitored- Oh. ... or recorded for quality assurance purposes. Bueno, por favor, el señor Remigio Guerra? Sí, bueno. Hello, may I speak with Remigio Guerra? Yeah, this is him. Hello, Mr. Guerra. This is, uh, Sarah. I'm calling from Benefits in a Cart on behalf of IPC Healthcare. We've received your re- Hi. Hi. We received your request about the, um, to see if your, uh, um, provider is on the network or not for, uh, behavioral health. Is that correct? Uh, yes. But I think I've already got that, um, situation solved. Oh, okay. I just received that email, uh, to give you the, uh, to m- proceed with the outbound call. But if you already have that under control and if you have everything you need, okay, I think that's pretty much all. Do you have any questions for me? Uh, no. I'm all good. Thank you. All righty, sir. You're more than welcome. Have a wonderful day, and thank you for accepting our call from Benefits in a Cart. All right. Thank you so much. You have a nice day as well. You as well. Bye-bye. You as well. Mm-hmm. Bye-bye.