

## **Transcript: Sara**

**Marulanda-5401696709066752-5125066723901440**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Hello, may I speak with Joe Lockhart? Yeah, that's me. Hello, Mr. Lockhart. This is calling on behalf of Focus Workforce Management. Say what, now? Um, we're calling on behalf of Focus Workforce Management, a agency- Uh-huh. ... a temporary agency. Uh-huh. Um, sir, we're processing the enrollment forms for healthcare coverage, and as you request coverage for employee plus child for vision and dental, but, uh, we don't have the dependent information. So the question is- Okay. ... do you still want the coverage for yourself and the kids or just yourself? Uh, well, I'm not working for that company right now, so I don't really need it right now. Okay, so you want to- I just filled out the paperwork, but I found employment somewhere else. Oh, okay. So I will not sign- Okay. ... the enrollment. Okay? Okay. All right, sir. Thank you. Thank you very much. Mm, bye-bye. Bye-bye.

### **Conversation Format**

Speaker None: Your call may be monitored or recorded for quality assurance purposes. Hello, may I speak with Joe Lockhart? Yeah, that's me. Hello, Mr. Lockhart. This is calling on behalf of Focus Workforce Management. Say what, now? Um, we're calling on behalf of Focus Workforce Management, a agency- Uh-huh. ... a temporary agency. Uh-huh. Um, sir, we're processing the enrollment forms for healthcare coverage, and as you request coverage for employee plus child for vision and dental, but, uh, we don't have the dependent information. So the question is- Okay. ... do you still want the coverage for yourself and the kids or just yourself? Uh, well, I'm not working for that company right now, so I don't really need it right now. Okay, so you want to- I just filled out the paperwork, but I found employment somewhere else. Oh, okay. So I will not sign- Okay. ... the enrollment. Okay? Okay. All right, sir. Thank you. Thank you very much. Mm, bye-bye. Bye-bye.