

Transcript: Sara

Marulanda-5327948955467776-5061830231670784

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hello? Hello. Hi, Mr. Parkulo. This is Benefits in a Cart calling on behalf of Mega Force Staffing. Hello. Hi. Um, we're processing the enrollment forms for healthcare coverage. Two requests on your enrollment, uh, you request coverage for employee plus the spouse, but we don't have the spouse information. So the question now is do you still want it for employee plus the spouse or just employee? Also the spouse. Oh, okay. So I'm gonna need name, last name, Social Security number, gender and date of birth. Can you provide me with that information, sir? Yeah, I can give that to you. Okay. What is the first name of your dependent? Janie, J-A-N-I- Can you spell that? J-A-N-I-E. Any middle initial? L. Last name? Parkulo. Okay. Uh, Social Security number? 234-11-8148. So we got 234-11-8148. Spouse gender? Female. And date of birth? Um, 09/20/63. 1963? Right. Okay. That's pretty much all what we need. Uh, do you have any questions for us? No. I don't have any questions. Okay, Mr. George. So thank you for answer our call from Benefits in a Cart. I wish you too have a wonderful day, sir. Well, you do the same. Thank you. Thank you. Bye bye. All right. Bye.

Conversation Format

Speaker None: Your call may be monitored or recorded for quality assurance purposes. Hello? Hello. Hi, Mr. Parkulo. This is Benefits in a Cart calling on behalf of Mega Force Staffing. Hello. Hi. Um, we're processing the enrollment forms for healthcare coverage. Two requests on your enrollment, uh, you request coverage for employee plus the spouse, but we don't have the spouse information. So the question now is do you still want it for employee plus the spouse or just employee? Also the spouse. Oh, okay. So I'm gonna need name, last name, Social Security number, gender and date of birth. Can you provide me with that information, sir? Yeah, I can give that to you. Okay. What is the first name of your dependent? Janie, J-A-N-I- Can you spell that? J-A-N-I-E. Any middle initial? L. Last name? Parkulo. Okay. Uh, Social Security number? 234-11-8148. So we got 234-11-8148. Spouse gender? Female. And date of birth? Um, 09/20/63. 1963? Right. Okay. That's pretty much all what we need. Uh, do you have any questions for us? No. I don't have any questions. Okay, Mr. George. So thank you for answer our call from Benefits in a Cart. I wish you too have a wonderful day, sir. Well, you do the same. Thank you. Thank you. Bye bye. All right. Bye.