

Transcript: Sara

Marulanda-5319477803270144-6105377873248256

Full Transcript

Your call will be monitored or recorded for quality assurance purposes. Message for Nicholas Reid Walton. Mr. Walton, this is Benefits Synacard. We're returning your call, um, just to let you know that at this moment, we have not received a, the file from your company. We're waiting for it, and the payments have not reflected in the system yet. So, at this point, your coverage is not active, your dental coverage, and I'm not gonna be able to send you the ID card until the coverage become active. And if you have any question, please give us a callback at 800-497-4856. Benefits Synacard calling on behalf of TempStop. Thank you and have a great day. Mm-bye.

Conversation Format

Speaker None: Your call will be monitored or recorded for quality assurance purposes. Message for Nicholas Reid Walton. Mr. Walton, this is Benefits Synacard. We're returning your call, um, just to let you know that at this moment, we have not received a, the file from your company. We're waiting for it, and the payments have not reflected in the system yet. So, at this point, your coverage is not active, your dental coverage, and I'm not gonna be able to send you the ID card until the coverage become active. And if you have any question, please give us a callback at 800-497-4856. Benefits Synacard calling on behalf of TempStop. Thank you and have a great day. Mm-bye.