

Transcript: Sara

Marulanda-5292703122636800-5185410007744512

Full Transcript

Thank you for calling Benefits in a Cart. Good morning- You're having oh hey, how you doing? Oh, hey, how you doing? My name's, um, Roberto Guzman and I would like to cancel it. Hello, Mr. Guzman- My name is Roberto Guzman. ... uh, Mr. Guzman. Sure, I can help you. May I have the name of the agency and the last four of your Social? Um, it's Crown Staffing, and my last four is, uh, zero-four-zero-nine. Okay. Mr. Guzman, and just for security purposes, can you please verify your address and date of birth? Okay. My address is 7975 South Causton, Chicago, Illinois, 60652. And my address... I mean, um... and, um, my date of birth is 02/08/1985. Email robertoguzman.2440@gmail.com? Yeah. Yeah. Phone number is 773-862-2032? Yes, that's correct. Thank you very much. Mr. Guzman, unfortunately, I cannot, uh, process your cancellation because, uh, you have a court order. We cannot cancel unless the court send us the release information. Oh, all right. So how much does it... is it gonna cost me? Okay. Um, the medical coverage is, uh, \$45.93 per week. Oh, all right. All right. All right, thank you. Okay, sir. You're more than welcome. Anything else that I can help you with? No, that's it. All righty, sir. So thank you for calling Benefits in a Cart. Have a wonderful day. Okay. Bye. Thanks. Bye.

Conversation Format

Speaker None: Thank you for calling Benefits in a Cart. Good morning- You're having oh hey, how you doing? Oh, hey, how you doing? My name's, um, Roberto Guzman and I would like to cancel it. Hello, Mr. Guzman- My name is Roberto Guzman. ... uh, Mr. Guzman. Sure, I can help you. May I have the name of the agency and the last four of your Social? Um, it's Crown Staffing, and my last four is, uh, zero-four-zero-nine. Okay. Mr. Guzman, and just for security purposes, can you please verify your address and date of birth? Okay. My address is 7975 South Causton, Chicago, Illinois, 60652. And my address... I mean, um... and, um, my date of birth is 02/08/1985. Email robertoguzman.2440@gmail.com? Yeah. Yeah. Phone number is 773-862-2032? Yes, that's correct. Thank you very much. Mr. Guzman, unfortunately, I cannot, uh, process your cancellation because, uh, you have a court order. We cannot cancel unless the court send us the release information. Oh, all right. So how much does it... is it gonna cost me? Okay. Um, the medical coverage is, uh, \$45.93 per week. Oh, all right. All right. All right, thank you. Okay, sir. You're more than welcome. Anything else that I can help you with? No, that's it. All righty, sir. So thank you for calling Benefits in a Cart. Have a wonderful day. Okay. Bye. Thanks. Bye.