

## **Transcript: Sara**

**Marulanda-5291603750502400-5770700238831616**

### **Full Transcript**

Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Message for Shirley Shruder. Mrs. Shruder, this is Benefits and a Card calling on behalf of Focus Workforce Management who are processing the enrollment forms for healthcare coverage. You request coverage for employee plus child, but you added a spouse information as well. So we just want to verify if you want the employee plus child only or employee plus family including your spouse. At this moment, the coverage is going to be employee plus child. If you want to make any changes, remember, you have 30 days from your first paycheck in order to do it. After 30 days, you're not gonna be eligible. Our phone number is 800-497-4856, Benefits in a Card. We're calling on behalf of Focus Workforce Management. Our phone number is 800-497-4856. Thank you. Have a great day. Bye.

### **Conversation Format**

Speaker None: Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Message for Shirley Shruder. Mrs. Shruder, this is Benefits and a Card calling on behalf of Focus Workforce Management who are processing the enrollment forms for healthcare coverage. You request coverage for employee plus child, but you added a spouse information as well. So we just want to verify if you want the employee plus child only or employee plus family including your spouse. At this moment, the coverage is going to be employee plus child. If you want to make any changes, remember, you have 30 days from your first paycheck in order to do it. After 30 days, you're not gonna be eligible. Our phone number is 800-497-4856, Benefits in a Card. We're calling on behalf of Focus Workforce Management. Our phone number is 800-497-4856. Thank you. Have a great day. Bye.