

Transcript: Sara

Marulanda-5272060231598080-4603057972625408

Full Transcript

Hello. Thank you for calling Benefits in a Cart. My name is Sara. Who am I speaking with? Uh, my name is Stephanie. I'm with American Public Life, and I was calling on... for a... on behalf of a mutual, uh, member of ours, just to check on eligibility. Sure. Um, may I have please the n- name of that per- Well, do, do you know the name of the staffing company? It is... uh, American Staff Corp Inc. Well, um, can I get the last four digits of the Social Security number, please? Uh, last four digits of the insured is 5530. And the name and last name? Uh, the first name is Mark. Last name is Budler. B-U-D-L-E-R. Budler? Um, and it looks like it's- Okay. ... for a spouse. Um, Ch- uh, Shapami? S-H-A-P- How does that make... ... P-A-U-N-I. Oh, okay. Let me check that. Okay, the coverage they have is, uh, dental and vision. And it's active. Okay, it is currently active? Yes. It, it's... You know, it's weekly payments and it is active until the next, mm, Sunday, 25, 25. Okay. Okay, perfect. Okay. I just wanted to check. Um, we have a general claim that we had... We were awaiting eligibility and premium notice, but we haven't received that, and I was going to see if we just sent it back to you, so. Probably, because it's too early on Monday. Um, but it's showing active here with us. Okay. Okay. Well, thank you very much. You're more than welcome. Have a wonderful day, and thank you for calling Benefits in a Cart. Oh, what was your name? I'm sorry. Sara. Sara. S-A-R-A. Okay. Thank you, Sara. Have a great day. Bye-bye. Okay. You as well. Have a great day. Bye-bye.

Conversation Format

Speaker None: Hello. Thank you for calling Benefits in a Cart. My name is Sara. Who am I speaking with? Uh, my name is Stephanie. I'm with American Public Life, and I was calling on... for a... on behalf of a mutual, uh, member of ours, just to check on eligibility. Sure. Um, may I have please the n- name of that per- Well, do, do you know the name of the staffing company? It is... uh, American Staff Corp Inc. Well, um, can I get the last four digits of the Social Security number, please? Uh, last four digits of the insured is 5530. And the name and last name? Uh, the first name is Mark. Last name is Budler. B-U-D-L-E-R. Budler? Um, and it looks like it's- Okay. ... for a spouse. Um, Ch- uh, Shapami? S-H-A-P- How does that make... ... P-A-U-N-I. Oh, okay. Let me check that. Okay, the coverage they have is, uh, dental and vision. And it's active. Okay, it is currently active? Yes. It, it's... You know, it's weekly payments and it is active until the next, mm, Sunday, 25, 25. Okay. Okay, perfect. Okay. I just wanted to check. Um, we have a general claim that we had... We were awaiting eligibility and premium notice, but we haven't received that, and I was going to see if we just sent it back to you, so. Probably, because it's too early on Monday. Um, but it's showing active here with us. Okay. Okay. Well, thank you very much. You're more than welcome. Have a wonderful day,

and thank you for calling Benefits in a Cart. Oh, what was your name? I'm sorry. Sara. Sara. S-A-R-A. Okay. Thank you, Sara. Have a great day. Bye-bye. Okay. You as well. Have a great day. Bye-bye.