

Transcript: Sara

Marulanda-5253759049875456-5810199711924224

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Cart. My name is Sarah. May I have your name, please? Uh, my name is Bryant Swan. Hello, Mr. Bryant, how may I help you? Uh, yeah, they was telling me I had 30 days to enroll from my, uh, first paycheck for the benefits. I was wondering, can you, uh, is there any way I can see the package and see what's offered and the prices- Sure. ... of it? Sure, I can send you that. Um, what agency are you working with? Personnel, Personal Personnel, something like that. Partners Personnel. Okay. Okay. So, you want me to send you, like, the benefit guide, I am, I'm assuming? Yes. And, uh, that'll tell the price and everything it covers, right? Yes. Uh, but would you like me to explain you the plans or you just want me to send you the benefit guide with the information? Uh... Yeah, if, if you can just send me the information, if I got any questions, I can call you back. Sure, I will. Okay, give me just a minute. Okay. Just started. Yes, ma'am. Okay, what is the email address? Uh, Bryant Swan is the name. The address is 2222 West 3rd Street. No, I'm sorry. I'm sorry, but the email address- How about that? ... I'm going to send it to your email. Oh. Oh, okay. It's Bryant Swan, my name, B-R-Y-A-N-T S-W-A-N, the number 1, @gmail.com. Okay. B-R-Y-A-N-T- Yes. ... S-W-A-N, 1- Yes. ... gmail.com. Yes. Yes, ma'am. Your name is Bryant, and this is Partners Personnel. Give me just a minute. Okay. Huh. Uh, I just sent it. Can you check your email while we are on the phone? It's gonna be an email from me- Oh, yeah. ... info@benefitsinacart. Thanks. Okay, hold on for a sec. Let me check. Sure, take your time. It's called... What's it called again? Info@benefitsinacart. Oh, no. If you don't see that on your, on your, um, main tray, go to the, like, a junk tray. Maybe it went there. Okay, yeah. Okay, yeah, I got it. Info, ma'am. Okay. Yes, I got it. Okay, perfect. So just give us a call back once you decide what to enroll on or if you have any questions. We will be here Monday through Friday, 8:00 AM until 8:00 PM. Yes, ma'am. Alrighty, sir. Yes, ma'am. Thank you. Anything else that I can help you with today? Uh, no, that's it. You did great. Alrighty. Alrighty, sir. Thank you for calling Benefits in a Cart. Have a wonderful day. You, too. Okay, bye-bye.

Conversation Format

Speaker None: Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Cart. My name is Sarah. May I have your name, please? Uh, my name is Bryant Swan. Hello, Mr. Bryant, how may I help you? Uh, yeah, they was telling me I had 30 days to enroll from my, uh, first paycheck for the benefits. I was wondering, can you, uh, is there any way I can see the package and see what's offered and the prices- Sure. ... of it? Sure, I can send you that. Um, what agency are you working with? Personnel,

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