

**Transcript: Sara**

**Marulanda-5229491740131328-6742381286572032**

## **Full Transcript**

Leave your name and number. Your call has been monitored or recorded for quality assurance purposes. This is Brandon Flowers. I might call you back later. At the tone, please leave your message. When you've finished recording, you may hang up or press one for more options. This message is for Brandon Flowers. Mr. Flowers, this is Benefits in a Cart calling on behalf of Focus Workforce Management. Uh, we're calling you because your healthcare ID card was returned to our, uh, office due to wrong address, wrong address. So please give us a call back to provide us the correct information, correct address, and for us to resend your healthcare ID card. Our phone number is 800-497-4856. Benefits in a Cart calling on behalf of Focus Workforce Management. Thank you. Have a great day.

## **Conversation Format**

Speaker None: Leave your name and number. Your call has been monitored or recorded for quality assurance purposes. This is Brandon Flowers. I might call you back later. At the tone, please leave your message. When you've finished recording, you may hang up or press one for more options. This message is for Brandon Flowers. Mr. Flowers, this is Benefits in a Cart calling on behalf of Focus Workforce Management. Uh, we're calling you because your healthcare ID card was returned to our, uh, office due to wrong address, wrong address. So please give us a call back to provide us the correct information, correct address, and for us to resend your healthcare ID card. Our phone number is 800-497-4856. Benefits in a Cart calling on behalf of Focus Workforce Management. Thank you. Have a great day.