

Transcript: Sara

Marulanda-5145291735384064-5789410866446336

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits NetCard. My name is Sarah. May I have your name, please? My name's Ariana Slaughter. Hello, Mrs. Slaughter. How may I help you? Um, I do not need the benefits that's getting taken from my check. Sure. Let me check your account and see how can I help you. May I have the name of the temporary agency that you are working with and the last four of your Social, please? Surge 9150. 9510. 9150. 9150. Okay. Ariana Slaughter to say? Yes. When did you start working with the company? I started working with Surge through, uh, in September. Okay. Can you please just spell your last name for me? S-L-A-U-G-H-T-E-R. Ariana? Yes. All righty, ma'am. And, uh, just for security purposes, can you please verify your address and date of birth? 500 1/2 East Charles Street, April 12th, 2005. ArianaSlaughter05@gmail.com is your email? Yes. Phone number is 541-9689-3451? Yeah. Thank you, ma'am. Now, you want to cancel, right? Yeah, I want to cancel it. Okay, ma'am, I already sent a cancellation request. Cancellations takes between seven to ten business days, so you may see one or two more cancel... I mean, one or two more deductions before cancellation complete. After that, there will be no more deductions. All right, thank you. You're more than welcome, ma'am. Have a wonderful night.

Conversation Format

Speaker None: Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits NetCard. My name is Sarah. May I have your name, please? My name's Ariana Slaughter. Hello, Mrs. Slaughter. How may I help you? Um, I do not need the benefits that's getting taken from my check. Sure. Let me check your account and see how can I help you. May I have the name of the temporary agency that you are working with and the last four of your Social, please? Surge 9150. 9510. 9150. 9150. Okay. Ariana Slaughter to say? Yes. When did you start working with the company? I started working with Surge through, uh, in September. Okay. Can you please just spell your last name for me? S-L-A-U-G-H-T-E-R. Ariana? Yes. All righty, ma'am. And, uh, just for security purposes, can you please verify your address and date of birth? 500 1/2 East Charles Street, April 12th, 2005. ArianaSlaughter05@gmail.com is your email? Yes. Phone number is 541-9689-3451? Yeah. Thank you, ma'am. Now, you want to cancel, right? Yeah, I want to cancel it. Okay, ma'am, I already sent a cancellation request. Cancellations takes between seven to ten business days, so you may see one or two more cancel... I mean, one or two more deductions before cancellation complete. After that, there will be no more deductions. All right, thank you. You're more than welcome, ma'am. Have a wonderful night.