

## **Transcript: Sara**

**Marulanda-5132728540381184-5978083398041600**

### **Full Transcript**

Call has been forwarded to an automated voice messaging system. Terrence Lee Clay, this is Benefits in a Card calling on behalf of Pla... Crown Services. Um, Mr. Clay, we have a question for you. Uh, we've seen the system that you tried to cancel the coverage, but it was like a wrong processed. So we just need to verify with you if you want to cancel it or not, uh, in order for us to correct the cancellation or to ... eh... healthcare coverage to keep going on active. So please give us a call back at 497-4856. Benefits in a Card calling on behalf of Crown Services about your healthcare coverage cancellation 497-4856. Thank you. Have a good-

### **Conversation Format**

Speaker None: Call has been forwarded to an automated voice messaging system. Terrence Lee Clay, this is Benefits in a Card calling on behalf of Pla... Crown Services. Um, Mr. Clay, we have a question for you. Uh, we've seen the system that you tried to cancel the coverage, but it was like a wrong processed. So we just need to verify with you if you want to cancel it or not, uh, in order for us to correct the cancellation or to ... eh... healthcare coverage to keep going on active. So please give us a call back at 497-4856. Benefits in a Card calling on behalf of Crown Services about your healthcare coverage cancellation 497-4856. Thank you. Have a good-