**Transcript: Sara** 

Marulanda-5122716385361920-5730828020563968

## **Full Transcript**

Your call is being forwarded to an automated voice message system. Two, seven, zero, four, eight, four, two, six, seven, five is not available. At the tone, please record your message. When you are finished recording, you may hang up or press one for more options. Message for Victoria Krynau. Ms. Krynau, this is Benefits in a Car calling on behalf of Crown Services. We are processing the enrollment forms for healthcare coverage. You request coverage for employee plus a spouse, but we don't have any of the spouse information, just your information. So at this moment, the coverage is going to be for employee only. Remember, you have 30 days from your first paycheck, uh, to enroll on healthcare benefits or to add dependents. After 30 days, you're not going to be eligible to do it. Our phone number is 800-497-4856. 800-497-4856. Thank you and have a great day. Mm-bye.

## **Conversation Format**

Speaker None: Your call is being forwarded to an automated voice message system. Two, seven, zero, four, eight, four, two, six, seven, five is not available. At the tone, please record your message. When you are finished recording, you may hang up or press one for more options. Message for Victoria Krynau. Ms. Krynau, this is Benefits in a Car calling on behalf of Crown Services. We are processing the enrollment forms for healthcare coverage. You request coverage for employee plus a spouse, but we don't have any of the spouse information, just your information. So at this moment, the coverage is going to be for employee only. Remember, you have 30 days from your first paycheck, uh, to enroll on healthcare benefits or to add dependents. After 30 days, you're not going to be eligible to do it. Our phone number is 800-497-4856. 800-497-4856. Thank you and have a great day. Mm-bye.