

Transcript: Sara

Marulanda-5116231303741440-6665614415544320

Full Transcript

Thank you for calling Benefits in a Card. My name is Sarah. May I have your name, please? Hey, this is Keith. Hello? Hi, um, um, I'm sorry. This is Benefits in a Card. Can you repeat that for me? Excuse me? I thought I received a message on my phone. Someone text this number from ATC job. From ATC job? Okay. We are the healthcare administrators for different staffing companies, including ATC. Um, I will have to check your account and see why they send you the message. Okay? Okay. May I have, please, the last four digits of your Social Security number? I don't know who sent me the message. Hello? I don't know who sent me the message. Well, they send many different messages. I need to open your account and see what message they sent you. Or if you want to read it for me, I will, I'll... There is a, like an indication on your... It's ATC job call Benefits in, in card or something, this number here. Call this number for the window close or something like that. Okay. What they're telling you there is then, uh, you have 30 days to enroll on healthcare benefits with, um, ATC. Okay. Hello, can you hear me? What did you just say? Oh, I'm so sorry. I am so sorry. Okay. Sorry. What I... Yes. What I'm saying is that you have 30 days to enroll on healthcare benefits with ATC. That's what the, what they're letting you know, that you are under your personal open enrollment period. Okay. So is the employment all about? No, what are the employment about? No, this is not related job. If you, if, if you want to find out if you have the job or not, you need to contact ATC directly. We're not ATC. Well, then give me this number so I can enroll, please. Yes. This number is to enroll on healthcare benefits, but it's not for the job. Okay. Okay? So would you like to enroll on healthcare benefits? No, no. Okay. Other than that, is there anything else that I can help you with? What did you say? Healthcare benefits? Medical benefits like healthcare insurance. Oh. Oh, okay. No, no. Oh, okay. Anything else that I can help you with today? No, no. Just call to see, what this is about. Oh, okay. Oh, okay. So then thank you for calling Benefits in a Card with you. Do have a wonderful day. Okay. Okay. Okay. Hmm, bye-bye. Yeah.

Conversation Format

Speaker None: Thank you for calling Benefits in a Card. My name is Sarah. May I have your name, please? Hey, this is Keith. Hello? Hi, um, um, I'm sorry. This is Benefits in a Card. Can you repeat that for me? Excuse me? I thought I received a message on my phone. Someone text this number from ATC job. From ATC job? Okay. We are the healthcare administrators for different staffing companies, including ATC. Um, I will have to check your account and see why they send you the message. Okay? Okay. May I have, please, the last four digits of your Social Security number? I don't know who sent me the message. Hello? I don't know who sent

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