

Transcript: Sara

Marulanda-5112705637728256-4814058341580800

Full Transcript

Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hello. Message for Devon Wade Crider. Mr. Crider, this is calling on behalf of Crown Services. Mm, we have a couple questions about, uh, about the, your healthcare coverage. We see in the system that you tried to cancel the coverage, but there was a declination for involvement. And, uh, well, we have some kind of issues trying to figure out what, what you're trying to do on the account. So please give us a call back at 800-497-4856 just to, um, check the account and see if you want to decline, to correctly process the declination or the cancellation, or if you want to keep the coverage. Uh, that way we can see how to handle the account. Once again, 800-497-4856. Thank you. Have a great day. Mm, bye.

Conversation Format

Speaker None: Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hello. Message for Devon Wade Crider. Mr. Crider, this is calling on behalf of Crown Services. Mm, we have a couple questions about, uh, about the, your healthcare coverage. We see in the system that you tried to cancel the coverage, but there was a declination for involvement. And, uh, well, we have some kind of issues trying to figure out what, what you're trying to do on the account. So please give us a call back at 800-497-4856 just to, um, check the account and see if you want to decline, to correctly process the declination or the cancellation, or if you want to keep the coverage. Uh, that way we can see how to handle the account. Once again, 800-497-4856. Thank you. Have a great day. Mm, bye.