

Transcript: Sara

Marulanda-5047777087668224-6402924833357824

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits Union Card. My name is Sarah. May I have your name please? Could I speak to Justin? Um, who is calling? I was supposed to been calling back. It's Andy Scott. Ann Scott? Andy Scott. I'm supposed to been -- calling back, and he told me that I could speak to him. Okay. Let me check if he's available. May I put you on hold for a minute, please? Mm-hmm. Thank you. Hello, ma'am. Uh-huh. Thank you for waiting. Let me transfer you with him. Just a minute, please. Come in, this is Reese. Come in, it's Reese.

Conversation Format

Speaker None: Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits Union Card. My name is Sarah. May I have your name please? Could I speak to Justin? Um, who is calling? I was supposed to been calling back. It's Andy Scott. Ann Scott? Andy Scott. I'm supposed to been -- calling back, and he told me that I could speak to him. Okay. Let me check if he's available. May I put you on hold for a minute, please? Mm-hmm. Thank you. Hello, ma'am. Uh-huh. Thank you for waiting. Let me transfer you with him. Just a minute, please. Come in, this is Reese. Come in, it's Reese.