

Transcript: Sara

Marulanda-5032508711288832-5410450331189248

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hello. Thank you for calling Benefits in a Card. My name is Sarah. May I have your name, please? I'm sorry, what is this concerning? Because I got a email. We are Benefits in a Card. We are the administrators for different staffing companies' healthcare coverage. Can you take my name off the list, my email off the list? Um, if they send you an email that was from the temporary agency times you was working with or that you were trying to - I never had, I never had, I never had a job. Well, I'm sorry. We cannot take anything out of the list because we don't send the text messages or make the calls. That say email. Okay. We don't send those emails. That is the staffing company.

Conversation Format

Speaker None: Your call may be monitored or recorded for quality assurance purposes. Hello. Thank you for calling Benefits in a Card. My name is Sarah. May I have your name, please? I'm sorry, what is this concerning? Because I got a email. We are Benefits in a Card. We are the administrators for different staffing companies' healthcare coverage. Can you take my name off the list, my email off the list? Um, if they send you an email that was from the temporary agency times you was working with or that you were trying to - I never had, I never had, I never had a job. Well, I'm sorry. We cannot take anything out of the list because we don't send the text messages or make the calls. That say email. Okay. We don't send those emails. That is the staffing company.