

Transcript: Sara

Marulanda-5003470726414336-5922285723238400

Full Transcript

... in a cart. Thank you for calling Benefits in a Cart, my name is Sarah.... please. I didn't understand a word you said. Hello? Hi. Thank you for calling Benefits In A Cart. My name is Sarah. May I help you, sir? Yes. My name is Ewell Moore Junior. Okay, Mr. Junior. How may I help you? I don't need the... I don't need your benefits taken out of my check each week. So he's trying to find out if, uh, he signed up for the benefits for American Staffing Corp or not. He's going to opt out. Okay. Sure. I can help with that. Um, give me just a minute. Did you say American Staffing? Yes. Okay. And may I have please, the last four digits of your Social Security number to locate you on the system? 4103. Thank you very much. Give me just a minute. Um, and what is your last name again? I'm sorry. Moore? Moore with two O's, M-O-O-R-E. Okay. Mr. Ewell Moore and I guess, for security purposes can you please verify your address and date of birth? Yes. My date of birth is March the 4th, 1950. My mailing address is 15119, it's Winding Creek Drive, Collinsville, Oklahoma 74021. And is your email Ewell Moore with double O, 864 at gmail.com? Yes. And is your phone number- That's it. And is your phone number 918-605-1985? Yes, ma'am. Okay sir, thank you. Well, you're not going to be out enrolled. Um, you already declined the out enrollment. It happens on March the 10th and you declined once. Yes, ma'am. They're not going to put you on the healthcare coverage. Okay? Okay. Thank you very much. You're more than welcome. Other than that, sir is there anything else that I can help you with? No, ma'am. I'm good. Alrighty sir. So have a wonderful day and thank you for calling Benefits In A Cart. Uh, you as well. Thank you very much. Appreciate it. Thank you. Bye bye. Bye bye.

Conversation Format

Speaker None: ... in a cart. Thank you for calling Benefits in a Cart, my name is Sarah.... please. I didn't understand a word you said. Hello? Hi. Thank you for calling Benefits In A Cart. My name is Sarah. May I help you, sir? Yes. My name is Ewell Moore Junior. Okay, Mr. Junior. How may I help you? I don't need the... I don't need your benefits taken out of my check each week. So he's trying to find out if, uh, he signed up for the benefits for American Staffing Corp or not. He's going to opt out. Okay. Sure. I can help with that. Um, give me just a minute. Did you say American Staffing? Yes. Okay. And may I have please, the last four digits of your Social Security number to locate you on the system? 4103. Thank you very much. Give me just a minute. Um, and what is your last name again? I'm sorry. Moore? Moore with two O's, M-O-O-R-E. Okay. Mr. Ewell Moore and I guess, for security purposes can you please verify your address and date of birth? Yes. My date of birth is March the 4th, 1950. My mailing address is 15119, it's Winding Creek Drive, Collinsville, Oklahoma 74021. And is your

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