

Transcript: Sara

Marulanda-5002822709067776-6641099782406144

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hello, ma'am. This is Jamaya, right? Hi. This is her. From Benefits in a Cart. A cancellation uh, for health coverage with MAU. Mm-hmm. Yes. A question, do you want to cancel the whole plan? Everything? Yes. Okay. So, let me do that for you. Cancellations will take between seven to 10 business days, so you may see ... want more deductions before ca-... complete. How many days? After that there will be no more deduction. Seven to 10 business days. Okay. That's long. All right then. Um- And you said, I should receive one more deduction? Yeah. Probably the, uh, we don't make the deductions. So, uh, that's why I say maybe one or maybe two. That depends on MAU. Okay. All righty, ma'am. Um, is there anything else that I can help you with? No. Okay, ma'am. So thank you for answer our call from Benefits in a Cart. Have a wonderful day. You too. Thank you. Thank you very much. Bye-bye.

Conversation Format

Speaker None: Your call may be monitored or recorded for quality assurance purposes. Hello, ma'am. This is Jamaya, right? Hi. This is her. From Benefits in a Cart. A cancellation uh, for health coverage with MAU. Mm-hmm. Yes. A question, do you want to cancel the whole plan? Everything? Yes. Okay. So, let me do that for you. Cancellations will take between seven to 10 business days, so you may see ... want more deductions before ca-... complete. How many days? After that there will be no more deduction. Seven to 10 business days. Okay. That's long. All right then. Um- And you said, I should receive one more deduction? Yeah. Probably the, uh, we don't make the deductions. So, uh, that's why I say maybe one or maybe two. That depends on MAU. Okay. All righty, ma'am. Um, is there anything else that I can help you with? No. Okay, ma'am. So thank you for answer our call from Benefits in a Cart. Have a wonderful day. You too. Thank you. Thank you very much. Bye-bye.