

Transcript: Sara

Marulanda-5000548412735488-6374937511247872

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hello, may I speak with Ted Brown? Hello. Hi, this is Sarah calling from Benefits in a Card on behalf of Crown Services. May I speak with Ted Brown? Yeah, I'm right here. Hello, Mr. Brown. Um, we're calling you because your healthcare ID card was returned to us, and, uh, we just want to correct the address to resend it.

Conversation Format

Speaker None: Your call may be monitored or recorded for quality assurance purposes. Hello, may I speak with Ted Brown? Hello. Hi, this is Sarah calling from Benefits in a Card on behalf of Crown Services. May I speak with Ted Brown? Yeah, I'm right here. Hello, Mr. Brown. Um, we're calling you because your healthcare ID card was returned to us, and, uh, we just want to correct the address to resend it.