

## **Transcript: Sara**

**Marulanda-4997908275445760-4892122626965504**

### **Full Transcript**

Hello. Your call may be monitored or recorded for quality assurance purposes. Hello, may I speak with Andrea Jarrell Bunnell? Who's this? This is Benefits in a Card calling on behalf of Integrity Trade Services. Wow. How you doing? Doing okay, sir. How are you? I'm all right. Um- Going to the bank. ... Mr. Bunnell, uh, we're processing the enrollment forms for healthcare coverage. You request dental coverage for employee plus child? Uh, uh. I ain't really want any coverage. I just couldn't press on anything 'cause my screen was freezing. I ain't really want anything, but I was just pressing stuff- Do you want me to cancel it? ... whatever. Yeah, you cancel it for me. Thank you so much. I ain't really want- Oh. ... nothing. Okay, I will. I will. Thank you so much. Do you have any other question for us? Um, no, ma'am. That's only it. All righty, sir. So thank you for answering our call from Benefits in a Card. Wish you two have a wonderful day, sir. Uh, what's the next... So we just, like, setting up for the account? There's no job beyond it? Well, anything related to work or job opportunity has to be directed to Integrity Trade Services. We are just the administrators for the healthcare coverage. Got you. All right, thank you. So you need to contact the Integrity directly. Okay, sir. You're more than welcome. So- Have a great day. ... Integrity, what's the Integrity number? Like, what's their number? Do you know? No, sir. I don't have it. Um, we not only work with Integrity. We have a hun- a lot of, a lot of companies other than Integrity- Oh, okay. Got you. ... so we don't have it. Got you. All right. Thank you so much, ma'am. You're more than welcome, sir. Have a great day. All right.

### **Conversation Format**

Speaker None: Hello. Your call may be monitored or recorded for quality assurance purposes. Hello, may I speak with Andrea Jarrell Bunnell? Who's this? This is Benefits in a Card calling on behalf of Integrity Trade Services. Wow. How you doing? Doing okay, sir. How are you? I'm all right. Um- Going to the bank. ... Mr. Bunnell, uh, we're processing the enrollment forms for healthcare coverage. You request dental coverage for employee plus child? Uh, uh. I ain't really want any coverage. I just couldn't press on anything 'cause my screen was freezing. I ain't really want anything, but I was just pressing stuff- Do you want me to cancel it? ... whatever. Yeah, you cancel it for me. Thank you so much. I ain't really want- Oh. ... nothing. Okay, I will. I will. Thank you so much. Do you have any other question for us? Um, no, ma'am. That's only it. All righty, sir. So thank you for answering our call from Benefits in a Card. Wish you two have a wonderful day, sir. Uh, what's the next... So we just, like, setting up for the account? There's no job beyond it? Well, anything related to work or job opportunity has to be directed to Integrity Trade Services. We are just the administrators for the

healthcare coverage. Got you. All right, thank you. So you need to contact the Integrity directly. Okay, sir. You're more than welcome. So- Have a great day. ... Integrity, what's the Integrity number? Like, what's their number? Do you know? No, sir. I don't have it. Um, we not only work with Integrity. We have a hun- a lot of, a lot of companies other than Integrity- Oh, okay. Got you. ... so we don't have it. Got you. All right. Thank you so much, ma'am. You're more than welcome, sir. Have a great day. All right.