**Transcript: Sara** 

Marulanda-4992055105241088-6420835862528000

## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. . Hello? Hi, may I speak with Jolette, please? . Hello, is Jolette Mrs. Benefits in a car calling on behalf of Focus Workforce Management? . Hello? Hello? Hi, can you hear me? . Ma'am, can you hear me? No. . Okay. I am calling from Focus Workforce Management, the temporary agency. I'm processing the enrollment forms for healthcare coverage. . Agency? . Hello, ma'am? Agency? . Hello, ma'am? Can you hear me? Hello. Yes? Are you Jolette? Mm-hmm.

## **Conversation Format**

Speaker None: Your call may be monitored or recorded for quality assurance purposes. . Hello? Hi, may I speak with Jolette, please? . Hello, is Jolette Mrs. Benefits in a car calling on behalf of Focus Workforce Management? . Hello? Hello? Hi, can you hear me? . Ma'am, can you hear me? No. . Okay. I am calling from Focus Workforce Management, the temporary agency. I'm processing the enrollment forms for healthcare coverage. . Agency? . Hello, ma'am? Agency? . Hello, ma'am? Can you hear me? Hello. Yes? Are you Jolette? Mm-hmm.