

## **Transcript: Sara**

**Marulanda-4938889190916096-6590675630899200**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Hello. May I speak with Jason Cantor? Yes, ma'am. Hello, Mr. Cantor. This is Benefits in a Card calling on behalf of Sergeant Stacey. Said I'm sorry, I can't hear you. Thank you. Hello? Yes, sir. Thank you. Okay. Um, we are processing the enrollment forms for the healthcare insurance. Um, you request vision and medical for employee plus your spouse, but we don't have the spouse information. So if- Um, me and her are in the process of getting our marriage license, so I couldn't put her information on there yet. Okay, so you're not married yet? No, not yet. But as soon as I got married, I was gonna put her on there. Okay. Give me a minute. Um, you're not allowed to add any domestic partnership. Um, once you get married, you can give us a call and you can add her. All right. If you do that during the first 30 days since you get married, let's call it qualify life event. Okay, thank you. That, that's fine. I, I can do that. So the cov... Okay, so at this moment, the coverage is gonna be for employee only. Okay? All right. And then it has me on there for vision, right? Yes. It was a vision and a medical. Yes, ma'am. Okay. Other than that, sir, do you have any questions for us? Nope. That's it. All righty. Thank you for calling... I mean, for accepting our call from Benefits in a Card. Have a wonderful day, sir. All right. You too, ma'am. Thank you. Thank you. Bye.

### **Conversation Format**

Speaker None: Your call may be monitored or recorded for quality assurance purposes. Hello. May I speak with Jason Cantor? Yes, ma'am. Hello, Mr. Cantor. This is Benefits in a Card calling on behalf of Sergeant Stacey. Said I'm sorry, I can't hear you. Thank you. Hello? Yes, sir. Thank you. Okay. Um, we are processing the enrollment forms for the healthcare insurance. Um, you request vision and medical for employee plus your spouse, but we don't have the spouse information. So if- Um, me and her are in the process of getting our marriage license, so I couldn't put her information on there yet. Okay, so you're not married yet? No, not yet. But as soon as I got married, I was gonna put her on there. Okay. Give me a minute. Um, you're not allowed to add any domestic partnership. Um, once you get married, you can give us a call and you can add her. All right. If you do that during the first 30 days since you get married, let's call it qualify life event. Okay, thank you. That, that's fine. I, I can do that. So the cov... Okay, so at this moment, the coverage is gonna be for employee only. Okay? All right. And then it has me on there for vision, right? Yes. It was a vision and a medical. Yes, ma'am. Okay. Other than that, sir, do you have any questions for us? Nope. That's it. All righty. Thank you for calling... I mean, for accepting our call from Benefits in a Card. Have a wonderful day, sir. All right. You too, ma'am. Thank you. Thank you. Bye.