

## **Transcript: Sara**

**Marulanda-4927447710515200-5019767898324992**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Better Fixing Card. My name is Sarah. May I have your name, please? Uh, I think I have the wrong, um, the wrong number. I'm, I'm just trying to get ahold of your, uh, your HR department, your, uh, employment services. Okay, yes. Uh, we're the customer service. Um, would you like to send a message to someone at the HR department? Well, uh, you guys are a staffing agency. Is that correct? No. We are the administrators for the healthcare coverage for the staffing company. Oh, sorry. I, I, I've called the wrong number. Sorry about that. It's okay. Don't worry about it. Thank you very much. You're more than welcome. Have a wonderful night, sir. You too. Bye-bye. Thank you. Mm-hmm. Bye-bye.

### **Conversation Format**

Speaker None: Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Better Fixing Card. My name is Sarah. May I have your name, please? Uh, I think I have the wrong, um, the wrong number. I'm, I'm just trying to get ahold of your, uh, your HR department, your, uh, employment services. Okay, yes. Uh, we're the customer service. Um, would you like to send a message to someone at the HR department? Well, uh, you guys are a staffing agency. Is that correct? No. We are the administrators for the healthcare coverage for the staffing company. Oh, sorry. I, I, I've called the wrong number. Sorry about that. It's okay. Don't worry about it. Thank you very much. You're more than welcome. Have a wonderful night, sir. You too. Bye-bye. Thank you. Mm-hmm. Bye-bye.